

Text Message Banking Commands

Keywords are the text messages you send to request account information:

Account Balance Requests

Keywords: B, BAL, BALANCE, BALANCES

Check the balances for all accounts you've registered in Mobile Banking. If you've registered accounts from more than one financial institution, enter the financial institution's identifier before the keyword. For example: ABCU BAL.

Transaction History Requests

Keywords: STMT, TRAN, HIST (account nickname)

Check the most recently posted transactions of the account you specify with the account nickname. For example, TRAN S1. If you've registered accounts from more than one financial institution, enter the financial institution's identifier before the keyword. For example: ABCU HIST C1.

Keywords: NEXT, MORE

If your transaction history response message ends with "Reply NEXT" text NEXT or MORE to view more transactions.

Help Requests

Keywords: HELP, HLP

Provides information about the Mobile Banking keywords.

Stop Requests

Keywords: STOP, END, CANCEL, UNSUBSCRIBE, STOP ALL

Stop receiving Mobile Banking alerts. Text:

- STOP BNKG to cancel banking alerts.
- STOP MKTG to cancel marketing alerts.
- STOP ALL to stop all alerts.

If you've registered accounts from more than one financial institution, enter the financial institution's identifier before the keyword. For example: ABCU STOP ALL.