

# UNITY24 Bank-by-Phone

## Quick Reference Guide

**877.UNITY24**

### 1 Account Information

#### 1 Checking

- 1 Current Balance & Last Deposit
- 2 Transactions or Fax Statement
- 3 Transfer Funds
- 4 Make a Unity Loan Payment
- 5 Interest Information
- 9 Inquire on Other Accounts or Change PIN

#### 2 Savings

- 1 Current Balance & Last Deposit
- 2 Transactions or Fax Statement
- 3 Transfer Funds
- 5 Interest Information
- 9 Inquire on Other Accounts or Change PIN

#### 3 Certificate of Deposit

- 1 Current Balance
- 3 Interest Information
- 9 Inquire on Other Accounts or Change PIN

#### 4 Loans

- 1 Current Balance & Payment Information
- 3 Interest Information
- 4 Transfer Funds
- 9 Inquire on Other Accounts or Change PIN

#### 5 Change PIN

The UNITY24 system recognizes your account when you dial in and provides you with custom options based on your account holdings.

### 2 Rates Information

#### 1 Deposit Rates

For current loan rates call 800.618.2265

### 3 Investment Loan Calculations

#### 1 Investment Calculations

For loan calculations call 800.618.2265

### 4 Additional Information

- 1 Branch Hours & Locations
- 2 Special Messages & Current Promotions
- 3 Weather Related Closings

### 9 Return to Main Menu



# UNITY24 Bank-by-Phone

**Private. Secure. Convenient.**

**877.UNITY24**

- ◆ When you access your account by phone for the first time, your Personal Identification Number (PIN) is the last four digits of your Social Security Number. Afterwards, you may personalize your PIN at any time. Choose a PIN that is both confidential and easy for you to remember.
- ◆ Enter all 10 digits for your account number. Your account number can be found in the center of your statement, on the bottom of your checks or on your passbook.
- ◆ Press the pound (#) sign after entering your account number.
- ◆ The transfer feature is available on Unity Checking, Statement Savings and Home Equity Line accounts. Omit decimal points if entering dollars and cents. UNITY24 will verify each dollar entry before proceeding. In order for transfers to be completed & processed, you must confirm them by pressing "1".
- ◆ A Unity Customer Service Center representative can be reached by calling 800-618-BANK(2265) during normal business hours (Mon, Tue, Wed: 8:00-5:30pm; Thu & Fri: 8:00-6:00pm)

PHBNK0709

# UNITY24 Bank-by-Phone

## Pocket Quick Reference Guide

For your convenience, we've included a quick reference pocket guide for UNITY24.

Simply print this guide, cut along the dotted lines, fold and keep in your wallet.

Everything you need to access UNITY24 is at your fingertips!

**877.UNITY24**

